

PRE-DELIVERY PREPARATION GUIDE

Everything you need to prepare before your hot tub arrives



Congratulations on your new hot tub! This guide covers everything you need to have ready before delivery day. Proper preparation ensures a smooth installation and gets you soaking sooner. Work through each section below and check off each item as you complete it.

01 SITE PREPARATION & ELECTRICAL CODE REQUIREMENTS

Choose and prepare your installation surface:

- Select a level location that can support the full wet weight of your spa (1,000–1,800 kg)
- Confirm surface type: reinforced concrete pad (min. 4" thick), compacted gravel, or engineered deck
- Ensure the surface is level within 1/4" across the full footprint of the spa
- Allow at least 24" of clearance on all sides for access, maintenance, and cover removal
- Ensure adequate drainage — water must be able to flow away from the spa and your home's foundation
- If placing on a deck, have it assessed by a structural engineer or qualified contractor

2024 Canadian Electrical Code — New requirements for hot tub installations:

- A copper bonding ring (6 AWG bare copper) must be installed in or below the concrete pad (Rule 68-058 3c)
- A non-conductive barrier (rubber, wood, plastic, or composite) must extend 1.5 m around the spa

See the separate Legacy Spas Electrical Requirements sheet for full details to share with your electrician.

02 ACCESS & DELIVERY PATH

Clear a path from the street to the installation site:

- Minimum 42" (3.5 ft) wide clearance along the entire delivery route
- Remove gates, fencing panels, or any obstructions that could block the path
- Ensure the path is firm and stable — no soft ground, mud, or loose gravel
- Measure gate openings, doorways, and any tight corners along the route
- Confirm overhead clearance (trees, eaves, wires) — spa will be moved on its side if needed
- If crane access is required, confirm crane can reach the site and there is adequate road width

03 ELECTRICAL REQUIREMENTS

All electrical work must be completed before delivery day:

- Hire a licensed electrician to install a dedicated circuit for the hot tub
- Standard requirement: 240V dedicated circuit with GFCI breaker protection (40A or 60A depending on model)
- GFCI disconnect must be located within line of sight of the spa, 1.5–3 m away (per CEC Rule 68-072)
- Copper bonding ring and non-conductive barrier as required by 2024 CEC (see Section 01)
- Ensure proper grounding and bonding as required by local codes
- Obtain any required electrical permits from your municipality
- Confirm the circuit is live and tested before delivery day

Note: Some compact models may operate on 120V / 15A. Confirm your model's requirements with our team.

04 WATER SUPPLY

Prepare for filling your spa on delivery day:

- Confirm a garden hose can reach the spa location
- Ensure adequate water pressure and flow at the hose bib
- If using well water, have it tested — high iron or mineral content may require pre-treatment
- Consider a hose-end pre-filter to reduce minerals and sediment during fill (recommended)
- Plan for fill time: most spas take 1–2 hours to fill with a standard garden hose

05 PERMITS & LOCAL BYLAWS

Check with your municipality before installation:

- Confirm whether a building permit is required for hot tub installation in your area
- Check setback requirements (distance from property lines, fences, and structures)
- Review fencing or barrier requirements for safety compliance (varies by municipality)
- If you are in a strata or HOA, confirm approval for the installation
- Check noise bylaws — pump and jet noise should comply with local regulations

06 DELIVERY DAY CHECKLIST

Final steps for a smooth delivery:

- Confirm delivery date and time window with Legacy Spas
- Ensure the access path is clear and the installation site is ready
- Have your garden hose connected and ready to fill
- Confirm the electrical circuit is live, tested, and accessible
- Have an adult present for the entire delivery and setup process
- Plan for 2–4 hours for delivery, placement, filling, and orientation

07 AFTER INSTALLATION

Your first 24–48 hours:

- Fill the spa to the indicated water line
- Turn on the power and run the system to prime the pumps
- Set your desired temperature (most owners start at 100–102°F / 38–39°C)
- Add initial water care chemicals as directed (start-up kit included or available in-store)
- Allow 12–24 hours for the water to reach full temperature before your first soak
- Bring a water sample to our Langley showroom within the first week for a free test

Questions about preparing for delivery?

Contact our team or visit us at 20679 Langley Bypass, Langley, BC V3A 5E8 | legacyspas.ca